



# Castle Covid Support Association (CCSA)

## COVID-19 Safeguarding Children and Adults at risk of harm Policy

The aim of this policy is to ensure the safety of those undertaking activities on behalf of CCSA and the children, young people and adults we come into contact with. We find ourselves in a national crisis due to COVID-19 with organisations, community groups and volunteers coming together to support residents and communities in need.

CCSA is committed to safeguarding and promoting the welfare of children, young people and adults. We take our responsibilities seriously and expect all workers and volunteers to share this commitment.

Safeguarding is about protecting children and adults who might be at risk from abuse and neglect which can be physical, emotional, sexual or financial. We also want to keep our volunteers safe from allegation and deter anyone looking to use this as an opportunity to abuse others.

### **CCSA will:**

1. Promote good practice that encourages a safe environment, protects all parties and avoids mistaken allegations of abuse

2. Have a designated Safeguarding Lead who:

- a) Will oversee the association's safeguarding responsibilities and have the competence to do this
- b) Be the point of contact for safeguarding concerns (receive and action)
- c) Ensure cover for this role in their absence
- d) Ensure any incidents of poor practice, allegations and suspicions are reported, taken seriously and responded to swiftly and appropriately

3. Recruit volunteers as safely as possible at this time by:

- a) Collecting names, addresses and contact information
- b) Checking identities
- c) Collecting copies of DBS checks if available and recording the reference number and date of check
- d) Asking and recording if the applicant has been barred from working with children and adults
- e) Rejecting applicants whose identities cannot be verified or who are barred

4. Provide all volunteers with safeguarding awareness information and training on:

- a) What safeguarding means
- b) Who the Safeguarding Lead is
- c) What their responsibilities are and aren't
- d) What to do if they have a concern

e) How to keep themselves safe

We will implement good practice to record that information has been given and training has been undertaken wherever possible.

Additional training materials are available at:

<http://www.safeguardingcambspeterborough.org.uk/home/covid-19/>

5. Support volunteers in their work by:

- a) Establishing protocols and good working practice and boundaries for the tasks being undertaken
- b) Working in pairs where necessary
- c) Checking in with supported residents about the support they are receiving to sensitively check boundaries set are being adhered to, both regularly during (every 4 weeks) and at the end of the support
- d) Providing a contact for volunteers for emotional support

6. Share and store confidential and sensitive data appropriately:

- a) Making every effort to ensure that confidentiality is maintained for all concerned —
- b) Undertaking its obligations to report disclosures and concerns and reserving the right to report child and adult safeguarding issues
- c) Ensuring information is accurate, relevant and stored securely with limited access to only those who need it

Volunteers are expected to

1. Be aware of this policy
2. Undertake training and note the information provided
3. Not undertake any activities outside of those agreed with the Association as the role of volunteer
4. Know who the association's Safeguarding Lead is and how to contact them
5. Report any concerns, however small, including but not limited to any concerns of danger to anyone, inappropriate behaviour or bad practice to the Safeguarding Lead or to another senior person if it is about the Safeguarding Lead
6. Ask for any support needed

This policy was agreed by the association's management.

Signed:  , Rev Janet Bunker, for and on behalf of CCSA

Position: Safeguarding Lead, Trustee and member of the Steering Group

Dated: 17 April 2020